#### DEPARTMENT OF HEALTH AND HUMAN SERVICES

FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE BURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING 01 - MAIN BUILDING 01 AAA3KR B. WNG 08/14/2013 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 115 WOODLAWN DRIVE LAKEBRIDGE HEALTH CARE CENTER JOHNSON CITY, TN 37604 SUMMARY STATEMENT OF DEFICIENCIES ĪD PROVIDER'S PLAN OF CORRECTION COMPLETION **FEACH DEFICIENCY MUST BE PRECEDED BY FULL** PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DAT DATE ' CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY Discialmer for Pian of Correction INITIAL COMMENTS K 000 Preparation and/or execution of this Plan of POC ACCEPTED Correction does not constitute an admission 42 CFR 483.70(a) or agreement by Lakebridge Health Care Center of the truth of the facts alleged or K3 BUILDING: 0101 conclusions set forth in the statement of K6 PLAN APPROVAL: 1995 deficiencies. Lakebridge Health Care Center K7 SURVEY UNDER: 2000 EXISTING files this Plan of Correction solely because it K8 SNF/NF is required to do so for continued state licensure as a health care provider and/or Type of Structure: One story, Type V (111), 1995, protected, combustible wood frame construction. for participation in the Medicare/Medicald The facility has seven smoke compartments and program. The facility does not admit that a complete automatic (dry) sprinkler system. any deficiency existed prior to, at the time of, or after the survey. The facility reserves A Comparative Federal Monitoring Survey was all rights to contest the survey findings conducted on 8/14/2013, following a State through informal dispute resolution, formal Agency Survey on 07/15/2013, in accordance appeal and any other applicable legal or with 42 Code of Federal Regulations, Part 483: administrative proceedings. This Plan of Regulrements for Long Term Care Facilities. Correction should not be taken as During this Comparative Federal Monitoring Survey, LakeBridge Healthcare Center was found establishing any standard of care, and the not to be in compilance with the Requirements for facility submits that the actions taken by or Participation in Medicare and Medicald. In response to the survey findings far exceed the standard of care. This docu-The findings that follow demonstrate ment is not intended to waive any defense, noncompliance with Title 42, Code of Federal legal or equitable, in administrative, civil or Regulations, 483.70 (a) et seq. (Life Safety from criminal proceedings. Fire). NFPA 101 LIFE SAFETY CODE STANDARD K 054 K 054 K 054 SS#F All required smoke detectors, including those Lakebridge Health Care Center believes its activating door hold-open devices, are approved. current practices were in compliance with maintained, inspected and tested in accordance the applicable standard of care; but in with the manufacturer's specifications. 9.6.1.3 order to respond to this citation from the surveyors, the facility is taking the following additional actions: This STANDARD is not met as evidenced by:

Any deficiency valement ending with an asterisk (\*) theretas a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the pullents. (See instructions.) Except for nursing homes, the indings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM CMS-2587(02-99) Previous Versions Obsolete

Based on record review and interview, the facility

LABORATORY DIRECTORS OR PROVIDER/SUPPLIER REPRESENTATIVES SIGNATURE.

Event ID: LOU021

Facility ID: TN9006

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PRINTED: 08/27/2013

### DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

CENTER	3 FOR MEDIONNE &	MEDICAID SERVICES				CIMP 140	<u>, 0838-039</u>
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA · IDENTIFICATION NUMBER:	1	0/2) MULTIPLE CONSTRUCTION A BUILDING 01 - MAIN BUILDING 01			SURVEY LETEO
	446358		B. WING		·	08/	14/2013
NAME OF PE	ROVIDER OR SUPPLIER			8	TREET ADDRESS, CITY, STATE, ZIP CODE		
	. <u> </u>	<u></u>	•	11	IS WOODLAWN DRIVE		
LAKEBRID	ige health care cen	TER		J	OHNSON CITY, TN 37604		
(X4) IO PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LBC (DENTIFYING INFORMATION)		10 PREF TAG	IX	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE -	(CS) COMPLETION DATE
K 054	Continued From page	.1	к	054	Corrective Actions for Targeted Re	sidents	
	falled to provide docu		"	.004	The Court Date to Court the Star To	,	
		ne fecility smoke detectors			The Smoke Detector Sensitivity Te		
		em. The deficient practice			completed on 8/29/13 and blanns		
	affected seven of sev	en smoke compartments,	ļ		sensitivity testing was scheduled		
	staff and all residents capacity for 109 beds	. The facility has the with a census of 101 the	,		Maintenance Director on 8/14/13	•	i
. 1	day of survey.	.,			Identification of Other Areas with	į	
					Potential to be Affected		
	Findings include:				The Maintenance Director review	nd with	
l		fire alarm system testing					
		at 4:05 p.m. revealed the			the Fire Alarm Company on 8/14/		
		provide documentation of	}		the Smoke Detector Sensitivity Te		
	the last test performe	ctor sensitivity testing since	1		be scheduled biannually and prop	er	
·		itivity test reports dated	1	_	documentation provided.	:	
		showed test frequencies					
j		ontained data for smoke			Systematic Changes		
- 1		led the smoke sensitivity				-T T	
		to provide documentation		i	Measures to assure compliance in		
		alarms with a history of			adding Life Safety Check Log, to in		
	two complete bi-annu				Blannual Smoke Detector Sensitiv		
i	·	lend the duration in between nt smoke sensitivity test was	i		Tests, to the already existing Life !		
	overdue by 45 days.	It show sensitivity toot was	1		Audit. This audit will be complete		
i					documentation put in place on a r		
	Interview with the Ma	Intenance Supervisor on			basis by the Maintenance Directo	r.	
		Indicated the facility was		i			
	not aware of the requisensitivity testing.	frement for blannual			Monitoring	-	
		se vedfied by the			Results of these audits will be rep	orted	
	The census of 101 wa	2013. The finding was			monthly to the Performance		
		Administrator and verified	-		Improvement Committee for review	ew and	
,		Supervisor during the exit	-		recommendations. The Performa		
,	Interview on 8/14/201				Improvement Committee consists		•
į	•	h.	ļ.		Administrator, Medical Director, I		
	Actual NFPA Standar	d: NFPA 72, 7-3.2.1.			of Nursing, Assistant Director of N		

# DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NÚMBÉR:	1 ' '		CONSTRUCTION 1 - MAIN BUILDING 01	E SURVEY IPLETED	
		445368	B. WING			08/	14/2013
NAME OF PROVIDER OR SUPPLIER  LAKEBRIDGE HEALTH CARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 116 WOODLAWN DRIVE JOHNSON CITY, TN 37604				
(X4) ID PREFIX TAG	· (EACH DEFICIENC)	NTEMENT OF DEFICIENCIES I MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	1D PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		COMPLETION DATE
K 054	within 1 year after Insi year thereafter. After calibration test, if sent detector has remained marked sensitivity ran obscuration light gray length of time between permitted to be extent years. If the frequence detector-caused nuise subsequent trends of maintained, in zones	continued From page 2  within 1 year after installation and every alternate ear thereafter. After the second required allibration test, if sensitivity tests indicate that the elector has remained within its listed and narked sensitivity range (or 4 percent becuration light gray smoke, if not marked); the ength of time between calibration tests shall be emitted to be extended to a maximum of 5 ears. If the frequency is extended, records of elector-caused nuisance alarms and ubsequent trends of these alarms shall be assintained. In zones or in areas where nuisance larms show any increase over the previous year,		054	Dietary Manager, Consultant Pharm MDS and Assessment Nurse, House keeping Supervisor, Maintenance Director, and Social Services Director The Committee's recommendations be followed up by the Administrato the Maintenance Director.	9/3/13	
K 066 SS≠D	Smoking regulations a less than the following (1) Smoking is prohibit compartment where fit combustible gases, or and in any other haza area is posted with sign or with the international (2) Smoking by patien responsible is prohibit direct supervision.  (3) Ashtrays of noncordesign are provided in permitted.  (4) Metal containers with devices into which estimations are provided in the containers with the sign are provided in the containers with the sign are provided in the containers with the containe	ted in any room, ward, or ammable liquids, oxygen is used or stored ridous location, and such as that read NO SMOKING al symbol for no smoking. Its classified as not ed, except when under anbustible material and safe all areas where smoking is	K.	086	Lakebridge Health Care Center belie current practices were in compliant the applicable standard of care, but order to respond to this citation fro surveyors, the facility is taking the following additional actions:  Corrective Actions for Targeted Reside Containers were purchased of 8/28/13 by the Maintenance Direct the Staff Smoking Area near Zone 4 order for ashtrays to be emptied an permit smoking materials to be completely extinguished prior to diswith other combustible trash.	idents or for in d to	

# DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

CENTERS FOR MEDICARE & MEDICAL		MEDICAID SERVICES				TIME MAC	<u>, บยวช-บอย</u>
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDERSUPPLIERALIA IDENTIFICATION NUMBER:	1, ,	MULTIPLE CONSTRUCTION (X3) DATE COMP			
	. 445358		B. WING		<del>.</del> .	08/14/2013	
NAME OF P	ROVIDER OR SUPPLIER			\$	TREET ADDRESS, CITY, STATE, ZIP CODE		
LAKEBRI	GE HEALTH CARE CEN	ITER			is woodlawn drive Ohnson City, th  37604		
(X4) ID PREFIX TAG	FIX . (EACH DEFICIENCY MUST BE PRECEDED BY FULL.		SUMMARY STATEMENT OF DEFICIENCIES ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX		PROVIDER'S PLAY OF CORRECTION (EACH CORRECTIVE ACTION SHOULD SE CROSS-REFERENCED TO THE APPROPRIAT DEFICIENCY)	: IE	(X5) COMPLETION DATE
		•	<del> </del>			-	<del></del> ,
K 066	Continued From page	3	K	880	Identification of Other Areas with Potential to be Affected		
	Based on observation failed to provide meta devices into which as deficient practice affer smoking areas and or compartments, four stacility has the capacities of 101 the day Findings Include:  Observation on 8/14/2 the designated outdoor Zone 4 was not equip with a self-closing could be emptied and to per completely extinguish other combustible trace interview on 8/14/201 Maintenance Superview on the requirement of the requirements.  The cansus of 101 was desired and to per container with self-closing countries on the requirements.	taff and no residents. The ity for 109 bads with a y of survey.  2013 at 2:00 p.m. revealed or Staff smoking area near ped with a metal container ver into which ashtreys could mit smoking materials to be sed prior to disposal with sh.  3 at 2 p.m. with the facility was irement to provide a metal sing cover in smoking			Smoking areas were inspected on 8/14/13 by the Maintenance Director ensure that smoking materials can be extinguished prior to disposal with a combustible trash and were found to compliant.  Systematic Changes  Measures to assure compliance inclumentally Performance Improvement inspections, with documented result the Housekeeping Director and the Maintenance Director to ensure that these containers are in place and use properly.  Monitoring  Documented results of these inspectivili be reported monthly to the Performance improvement Committed for review and recommendations. The Performance Improvement Committed Consists of the Administrator, Medico Director, Director of Nursing, Assistata Director of Nursing, Dietary Manage	tlons tee	
	acknowledged by the by the Meintenance S interview on 8/14/2013 Actual NFPA Standard	/2013. The finding was Administrator and verified supervisor during the exit 3. d: NFPA 101 19.7.4 (3), (4). ustible material and safe		:	Consultant Pharmacist, MDS and Assessment Nurse, Housekeeping Supervisor, Maintenance Director, a Social Services Director. The Commi	nd	

#### DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	C(2) MULTIPLE CONSTRUCTION . (X3) DATE				SURVEY PLETED	
		•	1					
NAME OF PROVIDER OR SUPPLIER  LAKEBRIDGE HEALTH CARE CENTER		B. WING	STREET ADDRESS, CITY, STATE, ZIP CODE  116 WOODLAWN DRIVE  JOHNSON CITY, TN 37604					
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL- REGULATORY OR LSC IDENTIFYING INFORMATION)		PRE	ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH CORRECTIVE ACTION SHOULD TAG CROSS-REFERENCED TO THE APPROPR DEFICIENCY)			COMPLETION DATE	
K 068	Continued From page 4  design are provided in all areas where smoking is permitted. Metal containers with self-closing cover devices into which ashtrays can be emptied are readily available to all areas where smoking is		К	088	recommendations will be followed the Administrator and the Mainten Director.		9/3/13	
K 144 SS=F	permitted. NFPA 101 LIFE SAFI	ETY CODE STANDARD	к	144	<u>K 144</u>		,	
•	Generators are inspe under load for 30 min accordance with NFF				Lakebridge Health Care Center bell current practices were in complian the applicable standard of care, bu order to respond to this citation fro surveyors, the facility is taking the following additional actions:	ce with t in ·		
:					Corrective Actions for Targeted Res	idents :		
•	Based on record revi Interview, the facility of documentation of mo for the emergency ge generator at 30% of r and failed to perform generator power with Emergency Power St deficient practice affe compartments, staff a	falled to provide  nithly 30 minute load testing nerator, falled to test the teme plate rating per month, a manual transfer of the in 10 seconds for the tipply System (EPSS). The cted seven of seven smoke and all residents. The facility 09 beds with a census of			The Maintenance Director has updathe monthly load test on 8/16/13 to 30 minutes of run time under load. Maintenance Director reviewed on 8/19/13 with the facility's contract generator service to the name plate calculations for proper documental They also ensured that the generat transferring correctly in the allotted seconds.	o show The ed e tion. or was		
į	Findings Include:				Potential to be Affected	. :		
	generator reports for	the facility's emergency the 12 months preceding 113 at 3:45 p.m. the facility			The Maintenance Director has revie generator documentation and open of the generator with the contracts	ration		

# DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES					OMB NO. 0938-0391		
TATEMENT OF DEFICIENCIES ND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01			(X3) DATE SURVEY COMPLETED	
:	446358		B. WNG	B. WNG			14/2013
NAME OF P	ROVIDER OR SUPPLIER			s	TREET ADDRESS, CITY, STATE, ZIP CODE		
LAKEBRIE	OGE HEALTH CARE CEN	iter .·	•	115 Woodlawn Drive Johnson City, TN 37604		•	•
T		·····			<del>                                     </del>		
(X4) ID PREFIX TAG	· (EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SCIDENTIFYING INFORMATION)	PREF	ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH CORRECTIVE ACTION SHOULD B TAG CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		连	COMPLETICA CATE
	. "				generator service on 8/19/13 and		-
K 144	Continued From page		K	144	determined that no other items w	ere :	
- 1		documented 30 minute	1.		affected and it compiles with NFPA		
	monthly load tests of generator. The month	the facility's emergency :	1		Standards.		
	documentation showed 15 minute load test with a 15 minute cool down time.				Systematic Changes		
	interview with the Mai	intenance Supervisor on		•	Measures to assure compliance in	lude	
		. revealed the facility was	- [		monthly Performance Improvemen		
		frement for a consecutive 30			audits by the Administrator and	``	. *
1	minute monthly load t	est.	ŀ		Maintenance Director to ensure th	- NEDA	
1					Standards are met and that the ge		l
		w on 8/14/2013 at 3:50 p.m.	1	ı			
·		generator inspection logs for			is transferring emergency power in		
		r to the survey, the facility			allotted time. The Maintenance D	• •	•
ĺ		le documented monthly load			will consult with the contracted ge	nerator	
		enerator name plate rating.		- 1	service during their semiannual	- 1	
- 1	The generator monthly load test documentation stated the generator was run under 100% name plate rating every month. The generator was programmed to run automatically on a weekly			-	inspection on proper load testing,	ŀ	
- 1				- 1	operation of transfer switch and m	onthly	
ŀ					load test documentation.		
		of the name pate rating for				j	
		) KW diesel generators.			Monitoring		
	hatamalannia Mitatha ad-1				Results of these audits will be repo	rted	
- 1		ntenance Supervisor on	1	-	monthly to the Performance Impro		
		revealed the facility was rement to run the generator		i	ment Committee for review and	·-	
		and to document correctly	1		recommendations. The Performan		
	the actual load test re	sults. The facility had a	1	[			•
	current annual load be			- 1	Improvement Committee.consists		
1	generator.	district of the disser			Administrator, Medical Director, D		
	_		1 .		of Nursing, Assistant Director of Nu	irsing,	
	3. During testing of the	e diesel generator by the	1	.	Dietary Manager, Consultant Phari		-
		or on 8/14/2013 at 4:30	.	ļ	MDS and Assessment Nurse, House	:- j	•
		s turned on by switching off		{	keeping Supervisor, Maintenance	Ì	
		a panel in the transfer		ŀ	Director, and Social Services Direct	or.	
	switch room. The gen				The Committee's recommendation	s wili	•
	power over to the gen	erator within the allotted 10		- 1	be followed up by the Administrate		
		seconds or over one minuté.			DE TOTOMER RE DA CLE VALLITIER OF	<i>7</i> 1 41154	

PRINTED: 08/27/2013 FORM APPROVED

CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938<u>-</u>0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION 003) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 01 - MAIN BUILDING 01 445358 B. WING 08/14/2013 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 115 WOOD! AWN DRIVE LAKEBRIDGE HEALTH CARE CENTER JOHNSON CITY, TN 37604 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) K 144 Continued From page 6 K 144 Interview with the Maintenance Supervisor on 8/14/2013 at 4:30 p.m. revealed the facility was not aware of the requirement to perform a manual transfer of the emergency generator under 10 seconds. The census of 101 was verified by the Administrator on 8/14/2013. The finding was acknowledged by the Administrator and verified by the Maintenance Supervisor during the exit interview on 8/14/2013. Actual NFPA Standard: NFPA 99, 3-4.4.1.1 (a). The generator set or other alternate power source and associated equipment, including all appurtenant parts, shall be so maintained as to be capable of supplying service within the shortest time practicable and within a 10-second interval. Actual NFPA Standard: NFPA 99, 3-4,4.1.1 (b) 2. The scheduled generator test under load conditions shall include a complete simulated cold start and appropriate automatic and manual transfer of all essential electrical system loads. Actual NFPA Standard: NFPA 110, 6-3.4, A written record of the EPSS inspections, tests, exercising, operation, and repairs shall be maintained on the premises. Actual NFPA Standards: NFPA 110, 6.4.1\* and 6.4.2°. Level 1 and level 2 Emergency Power Supply Sources (EPSS)s, including all appurtenant components, shall be inspected weekly and shall be exercised under load monthly for a minimum of 30 minutes. Actual NFPA Standard: NFPA 110, 8-4.2\*. Generator sets in Level 1 and Level 2 service shall be exercised at least once monthly, for a minimum of 30 minutes, using one of the following methods:

#### DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1	LTIPLE CONSTRUCTION (X3):			X3) DATE SURVEY COMPLETED	
		445358	B. WING		·	08.	14/2013	
NAME OF PROVIDER OR SUPPLIER  LAKEBRIDGE HEALTH CARE CENTER				1				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCES (EACH DEFICIENCY MUST SE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			PROVIDER'S PLAN OF CORRECT PREFIX (EACH CORRECTIVE ACTION SHOU TAG CROSS-REFERENCED TO THE APPRO CEFICIENCY)		BE COMPLETE		
K 144	not less than 30 perce rating b) Loading that maint gas temperatures as a manufacturer The date and time of a be decided by the own operations. Actual NFPA Standard 1 and Level 2 transfer monthly. The monthly shall consist of electric	emperature conditions or at ent of the EPS nameplate sains the minimum exhaust recommended by the day for required testing shall mer, based on facility.  Is: NFPA 110, 6-4.5. Level exhibits shall be operated test of a transfer switch cally operating the transfer and position to the alternate.	к	144				